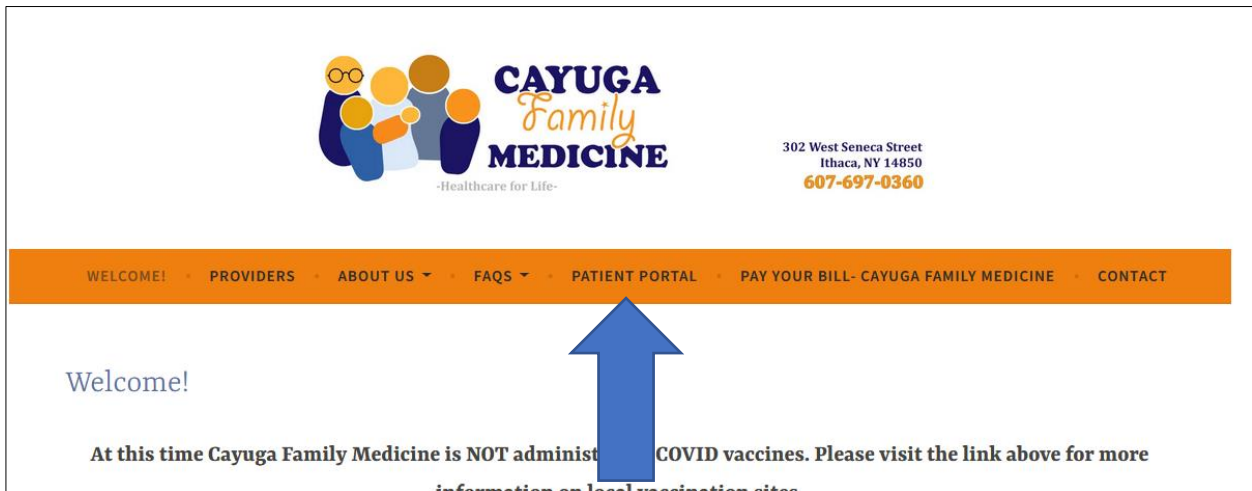
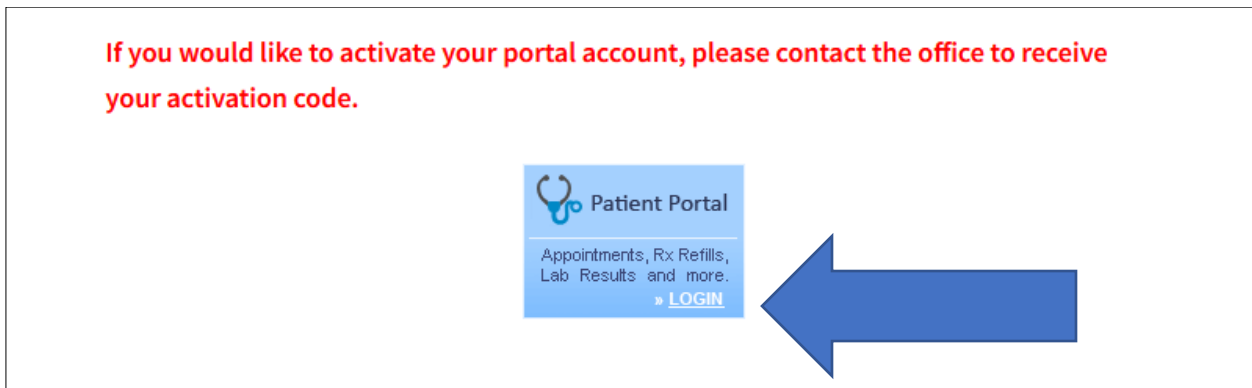


Cayuga Family Medicine Patient Portal Medication Refill Tutorial

To access the patient portal go to www.cayugafamilymedicine.com and click on “PATIENT PORTAL”.

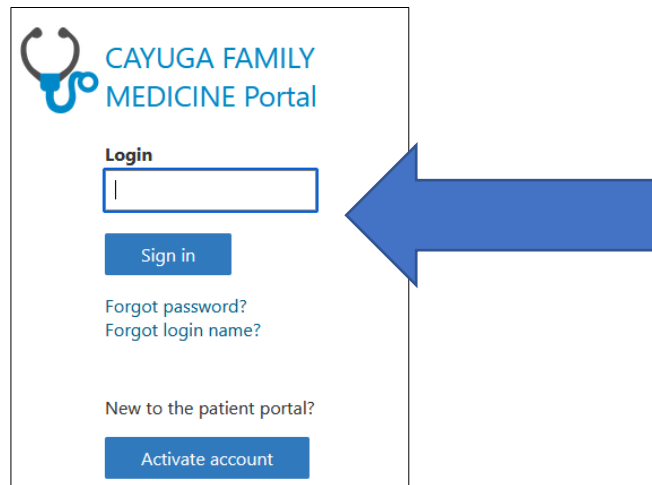


Review the patient portal information, scroll down to the blue “Patient Portal” Icon and click “LOGIN”

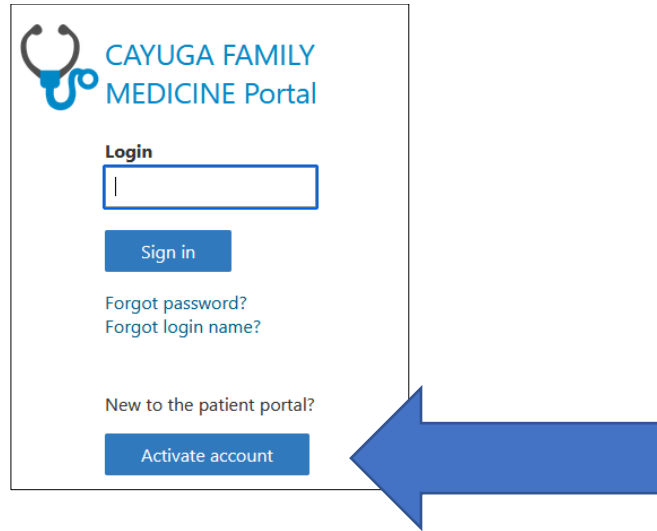


The login screen will appear.

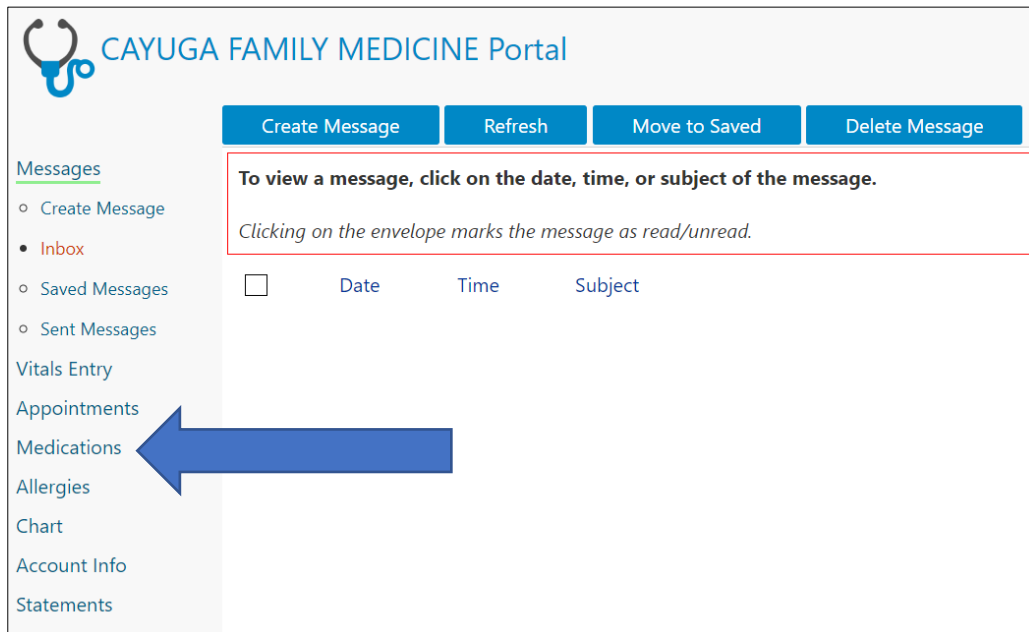
If you are a **current** user, enter your login ID and click sign in.



If you are a **new** user, click on “Activate account” and refer to the **Patient Portal Activation Tutorial** to activate your portal.



After logging into your portal, click on the “Medications” tab on the left to view a list of your current medications.



To request a refill on a medication, check the box(es) corresponding to the medication(s) you would like refilled, then click the “Request a Refill” button at the bottom of the page.

CAYUGA FAMILY MEDICINE Portal

Print Med List | Pharmacy Info | Create Message

Your refill request may be denied if you have not been seen in the past 3 months.

Current Medications

Refill	Drug	Quantity	Info
<input type="checkbox"/>	Alprazolam 0.25 MG - 1 3 times a day ORAL		
*	Coumadin		N/A
<input type="checkbox"/>	Hydrochlorothiazide 25 MG - 1 tab daily	90	
<input type="checkbox"/>	Lisinopril 5 MG - 1 by mouth every day	90	
<input type="checkbox"/>	Losartan Potassium 25 MG - 1 daily oral	90	
<input type="checkbox"/>	Metoprolol Succinate ER 50 MG - 1 by mouth every day	90	
<input type="checkbox"/>	Omeprazole 20 MG - 1 by mouth every day	90 Caps	
*	Vitamin D High Potency		N/A
*	Warfarin Sodium 2 MG - 1 daily ORAL	30	

* This medication was not prescribed by a provider in this practice. To refill, please contact the prescribing provider.

Request a Refill

Select the pharmacy where you would like the refill sent and click the “Submit Refill Request” button.

CAYUGA FAMILY MEDICINE Portal

Messages | Vitals Entry | Appointments | Medications | Allergies | Chart | Statements

Requesting Refill For:
Metoprolol Succinate ER - 50 MG - Tablets ER 24HR

Select Pharmacy For Refill
[Edit Pharmacies](#)

Primary Pharmacy:
 KINNEY DRUGS INC #82 - 44 North St - Dryden - NY - 13053

Secondary Pharmacy:
None on file. To add a pharmacy, click the Edit Pharmacies link above.

Mail Order Pharmacy:
None on file. To add a pharmacy, click the Edit Pharmacies link above.

Comments:

Submit Refill Request | **Cancel**

If your refill request was successfully submitted, you will see the follow confirmation message on the medications page.

CAYUGA FAMILY MEDICINE Portal

Print Med List | Pharmacy Info | Create Message

Messages
Vitals Entry
Appointments
Medications
• Current Meds
Allergies
Chart
Account Info
Statements

Your refill request may be denied if you have not been seen in the past 3 months.

✓ Thank you for using patient portal to request a refill for Metoprolol Succinate ER. Your request has been submitted.

Current Medications

Refill	Drug	Quantity	Info	Prescribed
<input type="checkbox"/>	Alprazolam 0.25 MG - 1 3 times a day ORAL			00/00/00
*	Coumadin		N/A	00/00/00

Once your provider approves the medication refill request, you will receive a message through the portal.

CAYUGA FAMILY MEDICINE Portal

Cayuga Test
Last login: 11/08/22 (2:07 pm)
Edit Profile | Logout

← | Reply | Move to Saved | Delete Message

Messages
○ Create Message
• Inbox
○ Saved Messages
○ Sent Messages
Vitals Entry
Appointments
Medications
Allergies
Chart
Account Info
Statements

Date	Time	Reason	Subject
11/08/22	2:48 pm	Medications	Re: CAYUGA TEST is requesting a reorder for 1 medication

Message
(11/08/22 (Tue Nov 8) 02:48 PM - Portal message from James Loehr, MD)
Your refill request for Metoprolol Succinate ER - 50 MG - Tablets ER 24HR has been approved and sent to KINNEY DRUGS INC #82 - 44 North St - Dryden - NY - 13053. Thank you.